<u>Terms and Conditions</u> <u>Oman Air - New Card Applicants Offer</u>

1. Introduction

These offer terms and conditions shall be binding on you when you enter this offer.

2. Offer for New Card Applicants

The offer of **'get up to 24,000 Sindbad miles'** is available to New Cardmembers applying under this promotion and meeting eligibility criteria as per clause no. 4&5.

3. Offer Period

1st April 2018 to 30th June 2018.

4. Offer Terms

- 4.1. This offer is exclusively valid for:
 - (a) Eligible individuals who are residents of Bahrain, Egypt, Kuwait, Lebanon, Qatar, Jordan, Oman and UAE.
 - (b) They hold a valid and active Sindbad Membership, and
 - (c) Who do not or have not held a valid American Express Card membership for the period of 6 calendar months preceding the offer start date.
- 4.2. This offer is exclusively valid for applicants who apply for The American Express[®] Card, The American Express[®] Gold Credit Card, The American Express[®] Gold Card, The American Express[®] Platinum Credit Card and The Platinum Card[®] ("Eligible Card") by clicking the link in email communications or after viewing Advertisements through website banners, Facebook posts or any other channel used by AMEX (Middle East) B.S.C (c) ("AEME") or Oman Air.
- 4.3. Interested applicants may submit their request for the Card by contacting AEME representatives directly or by filling the form on the AEME website landing page related to this offer where they provide basic contact details in order to be contacted by an AEME representative for the Card application process.
- 4.4. Interested applicants have to provide their Sindbad account number at the time of filling the form on AEME landing page and a copy of their membership Card at the time of application submission.
- 4.5. This offer is exclusively valid for successful Card applications received by AEME from 1st March 2018 to 30th June 2018 and will only apply to one Card issued to you.
- 4.6. This offer is valid for Card approved as part of this offer maximum within 30 days from the offer expiry date.



- 4.7. Eligible Cardmembers must ensure the following upon successfully receiving their first Card in order to avail of the offer:
 - (a) Payment of the Annual Cardmembership Fee, and
 - (b) Activating the Card, and
 - (c) Complete a minimum of one successful purchase on the card within 45 days from Card approval date, noting that cash withdrawals are not considered as a purchase, and
 - (d) Maintaining a Card account that is shown as active and regular during the Spending Period and at the time awarding the offer.
 - (e) Maintaining a Sindbad Miles membership as active and regular during the time awarding the offer.

5. Awarding the Offer

- a. This Offer is non-transferable and may not be given, assigned to another person.
- b. As per agreement with Oman Air, eligible and approved Cardmember will receive up to 24,000 miles to be credited on their Sindbad accounts depending on the type of their approved Card / product as per table below:

Eligible American Express Cards	Sindbad Miles per Product
The Platinum Card [®]	24,000
The American Express [®] Platinum Credit Card	18,000
The American Express [®] Gold Card	12,000
The American Express [®] Gold Credit Card	12,000
The American Express [®] Card (Green)	6,000

- c. The approved Cardmember will be credited the Membership Rewards[®] points equivalent to the applicable Sindbad Miles in to his Membership Rewards[®] programme account.
- d. The approved Cardmember authorize AEME to redeem these Membership Rewards points to his provided Sindbad account.
- e. The Sindbad Miles will be credited on the Card member's Sindbad account within one month from the date they have met the eligibility criteria stated herein.

6. Relationship with Other Offers

This offer is mutually exclusive to other card acquisition offers for new applicants. If you are simultaneously enrolled in other card acquisition offers or promotions then the first offer that was registered by AEME will be awarded to you.

7. General

7.1 This Offer is non-transferable and may not be given, assigned to another person.



- 7.2 Applicants applying through this campaign will go through the normal AEME documentation process for Card approval.
- 7.3 All Cards will be offered at the discretion of AEME in line with its credit policy.
- 7.4 AEME reserves the right to decline the application without giving any reason.
- 7.5 AEME reserves the right to verify the eligibility of all Applicants.
- 7.6 For details of the Cardmember Terms and Condition, applicable Schedule of Fee and Charges and product benefits of American Express® Card, The American Express® Gold Credit Card, The American Express® Gold Card, The American Express® Platinum Credit Card and The Platinum Card® please visit www.americanexpress.com.bh then select your country.
- 7.7 Standard Membership Rewards[®] programme Terms and Conditions will continue to apply. Please visit <u>www.membershiprewards.com.bh</u> for detailed Membership Rewards[®] Terms and conditions.
- 7.8 Membership Rewards[®] points are provided by AEME. All Membership Rewards[®] redemptions are subject to availability and certain restrictions may apply. The Membership Rewards[®] offer points are not transferrable and cannot be exchanged for cash or credit.
- 7.9 During the offer period all transactions will continue to incur Fees, Charges and applicable Interest rates as per the prevailing Schedule of Fees and Charges.
- 7.10 AEME reserves the right to modify or change all or any of the terms applicable to the offer or to extend or discontinue the offer at its absolute discretion and without assigning reasons.
- 7.11 The Terms and Conditions governing this offer are in addition to and not in substitution of the Primary Terms and Conditions governing Card usage. Cardmembers warrant that they have read these Terms and Conditions carefully and participate in this offer willingly.
- 7.12 All questions or disputes regarding eligibility for the offer or the bonus Membership Rewards[®] points will be resolved by AEME in its sole discretion. AEME's decision on all matters relating to the offer shall be final, binding and conclusive and no correspondence will be entertained.
- 7.13 AEME's failure to enforce any term or condition does not constitute a waiver of that term or condition by AEME.
- 7.14 AEME's obligations under this offer are subject to any restriction or limitation imposed by any regulatory, judicial or administrative authority with jurisdiction over AEME, and AEME will not be liable to the extent any decision, direction, order or determination by such body prohibits or restricts AEME's performance under or compliance with this offer.
- 7.15 Cardmembers release and discharge AEME from any and all liability resulting from any unauthorized human intervention, or any other cause, including but not limited to malfunction of any computer component, software or communication



line, any loss or absence of network communication, any faulty, incomplete or unintelligible transmissions which could limit the opportunity of any individual in getting the bonus points.

- 7.16 AEME reserves the right to request proof of identity. If the Cardmember refuses to provide any of the details requested without a good reason then he/she may not qualify for the offer. If AEME becomes aware of any fraud, deceit, misconduct or similar action during or in relation to this offer then AEME reserves the absolute right to exclude the Cardmember from the offer and may revoke any acquired offer points unless it is proven to the satisfaction of AEME, that he/she had no actual or imputed knowledge or participation in such fraud or deceit or similar action.
- 7.17 AEME regards the confidentiality of its Cardmembers personal information with the utmost security. However, AEME does not accept any responsibility for any promotional material or other material communicated to the Cardmembers by third parties that independently obtained any personal information.